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Statement of Accomplishment

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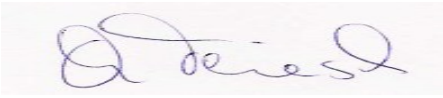
ALAN FITZGERALD

HAS SUCCESSFULLY COMPLETED THE UNIVERSITY OF PENNSYLVANIA'S ONLINE OFFERING OF



An Introduction to Operations Management

This course covered the content of a quarter-long MBA core course with a focus on analyzing and improving business processes across a range of manufacturing and service applications.



CHRISTIAN TERWIESCH
ANDREW M. HELLER PROFESSOR
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